## **Key Performance Indicators**

Vodafone Group Plc 25 July 2005 25 July 2005 VODAFONE REACHES 165 MILLION PROPORTIONATE CUSTOMERS Vodafone Group Plc ("Vodafone") announces today key performance indicators, presented under IFRS, for the guarter ended 30 June 2005. The main highlights are: ☐ Organic growth of 8.6% in proportionate mobile revenues year on year ☐ Strong growth in customers with over 4.1 million organic net additions, 35% higher than for the same period last year | Total proportionate customer base now over 165 million, representing organic growth of 12.3% year on year, and including an additional 6 million customers added in Romania and the Czech Republic through the closing of the TIW transaction [] Additional 1.1 million registered 3G devices, including 1 million consumer 3G devices. Total 3G devices now at 3.3 million, with 2.9 million consumer 3G devices \( \preceq \text{Vodafone continuing to differentiate with the launch of } \) several new propositions, including Vodafone Simply and Vodafone Travel Promise ☐ Over 1.3 billion shares repurchased in the financial year to date at a cost of £1.9 billion Arun Sarin, Chief Executive of Vodafone, commented: "We have seen strong performances across Europe and in the US, and we continue to focus on improving our business in Japan. 3G is building momentum with over one million more registered devices in the quarter. Vodafone has delivered another impressive quarter of customer growth, with 4.1 million organic net additions. Our proportionate customer base, now over 165 million, has seen organic growth of 12.3% from a year ago. Proportionate mobile revenues were also strong and delivered 8.6% organic growth year on year. Overall these KPIs are in line with our expectations and we are therefore reiterating our guidance for the full year to March 2006." Germany Vodafone Germany delivered a quarter of strong customer growth with 497,000 net additions, taking the total base to 27.7 million, 8.8% higher year on year. Blended annual churn was stable compared to that at March, with a small improvement in contract offset by a slight increase in prepaid. Blended annual ARPU for the year to June was €295 compared to €299 for the year to March. The impact of lower spending new customers, as well as the effect of termination rate reductions, continues to offset ARPU increases from minute bundle plans and new services. Strong customer growth was the primary driver behind the 4.1% increase in service revenue for the quarter compared to the same guarter last year. Non-voice service revenue increased by 11.7% year on year, including an 83% increase in non-messaging data revenue, with Vodafone live! users increasing to 5.2 million and registered 3G devices exceeding 0.5 million. Net acquisition and retention costs as a percentage of service revenue in the quarter were lower than the same period last year and the guarter to March due to a higher proportion of lower spending, and therefore lower subsidy, customer additions. Italy Proportionate net customer additions were 204,000 in the guarter. The total proportionate customer base was 17.5 million at the end of June, 6.4% higher year on year on an organic basis. Blended annual ARPU increased to €360 for the year to June compared to €359 for the year to March. Annual churn increased slightly when compared to March. Service revenue for the guarter increased 6.5% compared to the same period last year, with continued customer growth being the primary driver. Non-voice service revenue increased by 18.4% year on year, including 50.7% growth in non-messaging data revenue. Successful promotions and further penetration of Vodafone live! users, now at 2.5 million on a proportionate basis, have contributed to this growth. Of the Group's European operations, Vodafone Italy has the highest number of 3G devices registered on its network at over 0.7 million on a proportionate basis. Net acquisition and retention costs as a percentage of service revenue in the guarter were higher than the same period last year and the quarter to March, reflecting the increase in competitive activity in the Italian market and a particular focus on attracting and retaining high value customers. However, these costs still remain at very low levels when compared to the rest of the Group. United Kingdom Vodafone UK regained momentum in the quarter with 165,000 net customers added, taking the total base to 15.5 million customers, an increase of 8.9% year on year. Annual churn increased slightly compared to March, driven in large part by an increase in prepaid churn. Blended annual ARPU reduced to £300 from £306 for the year to June compared to the year to March, principally due to the impact of the reduction in incoming call termination rates. The growth in average customers was substantially

offset by the fall in ARPU resulting in service revenue growth of 0.6% for the guarter when compared to the same guarter last year. Excluding the effect of the reduction in termination rates, service revenue grew by 4.5%. Non-voice service revenue increased by 11.9% year on year, including a 50.7% increase in non-messaging data revenue. Vodafone live!, with users now at 3.7 million, and Vodafone Mobile Connect were the drivers behind this strong growth. Net acquisition and retention costs as a percentage of service revenue in the quarter were higher than the same period last year and the guarter to March due to increased customer growth and upgrade activity. Japan The closing proportionate customer base in Japan was 14.6 million. Vodafone Japan recorded positive net additions of 5,000 in June, but a net reduction of 72,000 for the quarter. Annual churn levels fell slightly compared to March, benefiting from the continued investment in customer retention activities and the introduction of new price plans and promotions. Blended annual ARPU fell to Y73,034 for the year to June from Y73,780 for the year to March, reflecting the competition in the market. The rate of ARPU decline has reduced, driven by an improving mix of customers who have been acquired compared to those who have churned. Service revenue for the quarter decreased by 4.1% compared to the same quarter last year, primarily due to the fall in ARPU. Nonvoice service revenue was stable year on year, having declined in each guarter of the previous financial year. This was primarily due to the increasing 3G customer base, with higher data usage, that has reached nearly 1.2 million. Net acquisition and retention costs as a percentage of service revenue in the period were higher than the same guarter last year but were lower than in the quarter to March. This is primarily due to retention costs being higher year on year, albeit at a lower level than the prior quarter. Spain Vodafone Spain continued to perform very strongly, adding a further 368,000 net customers in the guarter to June. At the end of June, the total customer base stood at 11.8 million customers, an increase of 18.9% year on year. The proportion of contract customers in the base continues to increase and churn has improved both quarter on quarter and year on year. Blended annual ARPU increased to €421 for the year to June from €414 for to the year to March, benefiting from the focus on high value customers. The strong growth in customers and ARPU generated service revenue growth of 26.2% year on year. Service revenue growth has now exceeded 20% year on year for six successive quarters. Voice revenues increased by 24% year on year, driven by an improving customer mix and higher usage. Non-voice service revenue increased by 42.1% year on year, with messaging revenue increasing by over 30% and non-messaging data revenue more than doubling. Vodafone live! users increased by over 500,000 in the guarter to reach a total of 3.5 million, representing the highest penetration, as a percentage of total customers, of Vodafone live! in the Group. Notwithstanding the continued strong growth and focus on high value customers, net acquisition and retention costs as a percentage of service revenue in the period were lower than both the same quarter last year and the quarter to March. Other Mobile Operations The Group has 13 other subsidiaries, which increased from 11 at March with the inclusion of Romania and the Czech Republic. MobiFon in Romania increased its venture customer base to over 5.2 million in the quarter, more than 28% higher year on year. In the Czech Republic, Oskar increased its venture customer base to more than 1.9 million, representing growth of over 16% year on year. On a proportionate basis, the Group's other subsidiaries delivered organic growth in customers of 14.8% and in service revenue of 6.7%, with particularly strong service revenue performances in Egypt and Hungary, both growing in excess of 20%, and New Zealand which recorded double digit growth. Vodacom in South Africa produced proportionate net additions of 574,000, bringing the proportionate closing base to 5.7 million, over 35% higher year on year on an organic basis. Vodacom launched Vodafone live! with 3G in April. Verizon Wireless recorded net additions of over 1.9 million, the highest level since its formation in April 2000, with the Group's proportionate share at 850,000. In France, the Group's proportionate share of SFR's customer base increased to 7.1 million, representing organic growth of 8% year on year. On a proportionate basis, SFR has 1.3 million registered Vodafone live! customers and over 130,000 Vodafone live! with 3G registered devices. - ends - For further information: Vodafone Group Simon Lewis, Group Corporate Affairs Director Tel: +44 (0) 1635 673310 Investor Relations Media Relations Charles Butterworth Bobby

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673310 Notes to editors (1) The guidance for the year to March 2006 is contained in Vodafone's
Preliminary Results Announcement for the year ended 31 March 2005 in which there is a discussion
of forward-looking statements and the risks associated with them. (2) At the country level, service
revenue growth is calculated in local currency and before the elimination of intercompany revenue.
At the Group and Other Mobile Operations levels, service revenue growth is calculated at constant
exchange rates and after the elimination of intercompany revenue. (3) Vodafone, Vodafone live!,
Vodafone Simply and Vodafone Mobile Connect are trademarks of the Vodafone Group. (4)
References in this press release to "June" and "March" shall, unless the context requires otherwise,
be deemed to be references to 30 June 2005 and 31 March 2005 respectively. VODAFONE GROUP
PLC - MOBILE TELECOMMUNICATIONS BUSINESSES PROPORTIONATE CUSTOMERS - 1 APRIL
2005 TO 30 JUNE 2005 ------ COUNTRY
PERCENTAGE AT 1 APRIL NET OTHER AT 30 JUNE PREPAID(3) OWNERSHIP(1) 2005 ADDITIONS
------ Principal Markets Germany 100.0% 27,223 497 - 27,720 52% Italy(2)(5)
76.9% 17,280 204 15 17,499 92% Japan 97.7% 14,692 (72) - 14,620 11% Spain 100.0% 11,472 368 -
11,840 52% UK 100.0% 15,324 165 - 15,489 61% ------- 85,991 1,162 15
87,168 Other Subsidiaries Albania 99.9% 648 22 - 670 97% Australia 100.0% 2,731 160 - 2,891 71%
Czech Republic(2) 99.9% - 19 1,930 1,949 50% Egypt 50.1% 2,072 183 - 2,255 86% Greece 99.8%
3,996 164 - 4,160 66% Hungary 100.0% 1,735 62 - 1,797 75% Ireland 100.0% 1,952 29 - 1,981 73%
Malta 100.0% 167 3 - 170 90% Netherlands 99.9% 3,789 71 - 3,860 56% New Zealand 100.0% 1,891
38 - 1,929 78% Portugal 100.0% 3,586 77 - 3,663 78% Romania(2) 99.1% - 105 5,098 5,203 65%
Sweden 100.0% 1,541 (17) - 1,524 37% ------- 24,108 916 7,028 32,052
Other Joint Ventures Fiji 49.0% 76 4 - 80 93% Kenya 35.0% 879 97 - 976 98% Poland 19.6% 1,443
102 - 1,545 54% Romania(2) - 1,010 - (1,010) - - South Africa 35.0% 5,087 574 - 5,661 88% ------
------ 8,495 777 (1,010) 8,262 Associates & Investments Belgium 25.0% 1,073 4 -
1,077 60% China 3.3% 6,994 324 - 7,318 73% France 43.9% 7,011 90 - 7,101 45% Switzerland
25.0% 993 15 - 1,008 37% United States(2)(4) 44.4% 20,173 850 2 21,025 5% -------
----- 36,244 1,283 2 37,529 TOTAL 154,838 4,138 6,035 165,011 61% (1) All ownership
percentages are stated as at 30 June 2005 and exclude options, warrants or other rights or
obligations of the Group to increase or decrease ownership in any venture. Ownership interests have
been rounded to the nearest tenth of one percent. (2) Other movements for the guarter to 30 June
2005 represents a stake increase of 0.1% in Vodafone Italy from 76.8% to 76.9%, the acquisition of
99.9% of the share capital of Oskar Mobil a.s. in the Czech Republic, the acquisition of local network
operators by Verizon Wireless and a stake increase of 79.0% in MobiFon S.A. in Romania from
20.1% to 99.1%. At 1 April 2005, MobiFon S.A. was a joint venture and, following the stake increase,
is now a subsidiary. (3) Prepaid customer percentages are calculated on a venture basis. At 30 June
2005, there were 450.9 million total venture customers. (4) The Group's ownership in Verizon
Wireless is 45.0%. However, the Group's proportionate customer base has been adjusted for Verizon
Wireless's proportionate ownership of its customer base across all its network interests of
approximately 98.6% at 30 June 2005. In the absence of acquired interests, this proportionate
ownership will vary slightly from quarter to quarter depending on the underlying mix of net
additions across each of these networks. (5) Under IFRS, Vodafone Italy is treated as a joint venture.
VODAFONE GROUP PLC - MOBILE TELECOMMUNICATIONS BUSINESSES VODAFONE LIVE!
ACTIVE DEVICES ------ COUNTRY AT 1 APRIL 2005
NET ADDITIONS AT 30 JUNE 2005 ('000s) ('000s) ('000s) ------
----- Principal Markets Germany 4,845 344 5,189 Italy(1) 2,113 432 2,545 Japan 12,845 (67)
12,778 Spain 2,992 519 3,511 UK 3,443 295 3,738 ------ 26,238 1,523
27,761 Other Subsidiaries and Joint Ventures 3,988 638 4,626 ------ Group
Statutory Total(1) 30,226 2,161 32,387 The table above only includes Vodafone live! customers in
the Group's subsidiary and joint venture undertakings. There were an additional 3.8 million
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March 2005: 3.2 million). (1) The Group previously reported 30,864,000 Vodafone live! active devices at 31 March 2005. Under IFRS, Vodafone Italy is now treated as a joint venture in will Group had a 76.8% ownership interest at 31 March 2005. The figures in the table above reported Group's pro-rata share of Vodafone live! active devices in Vodafone Italy. This has resulted reduction to the comparative figure at 1 April 2005 of 638,000 compared to the figure previous reported. The Group's other joint ventures did not offer the Vodafone live! service at 31 March 2005 DEVICES	e hich the resent ed in a ously ch 2005. D5 NET
Principal Markets Germany 358 170 528 Italy(1) 511 209 720 Japan(2) 798 371 1,169 Sp 72 160 UK 190 92 282	pain 88 ad Joint 3,258 (1) one Italy larch odafone ompared ces at 31 0,000
	UR 25.0 n JPY 34.8 32.6
COUNTRY Dec Jan Feb Mar Apr May Jun 2004 2005 2005 2005 2005 2005 2005	.2 29.2 5.1 33.6 FOR THE
COUNTRY CURRENCY REGISTERED REGISTERED REGISTERED PREPAID CONTRACT TO	95 121 559 eech ngary s EUR 330 167 MONTH
	362 360 Spain here are ATIONS ITH FOTAL
Italy 13.2% 1.8% 15.0% Japan 6.5% 15.3% 21.8% Spain 11.6% 2.4% 14.0% UK 15.4% 3.5% 1 Group Statutory Total 12.1% 4.8% 16.9% NON-VOICE SERVICES AS A PERCENTAGE OF SERVICES	18.9%

REVENUE - HISTORY 12 MONTH PERIOD TO	COUNTRY 30
JUNE 30 SEPTEMBER 31 DECEMBER 31 MARCH 30 JUNE 2004(1) 2004(1) 20	004(1) 2005(1) 2005
Principal Markets Germany	17.4% 17.6% 17.7%
18.1% $18.4%$ Italy $13.5%$ $14.1%$ $14.4%$ $14.6%$ $15.0%$ Japan $21.9%$ $21.8%$ $21.4%$	21.5% 21.8% Spain
$11.8\%\ 12.4\%\ 13.1\%\ 13.7\%\ 14.0\%\ UK\ 16.6\%\ 17.3\%\ 17.9\%\ 18.4\%\ 18.9\%\ Group$	Statutory Total(1)
16.0% $16.3%$ $16.4%$ $16.7%$ $16.9%$ (1) Comparative Group Statutory Total figure	es have been restated
to reflect the change from UK GAAP to IFRS at 30 June 2004, 30 September 20	
2004 and 31 March 2005 from 16.3%, 16.5%, 16.7% and 17.0% to 16.0%, 16.3%	%, 16.4% and 16.7%,
respectively. ACTIVE CUSTOMER INFORMATION ACTIVE CUSTOMERS AT	
COUNTRY 30 JUNE 30 SEPTEMBER 31 DECEMBER 31 MARCH	_
2004(2) 2004(2) 2005(2) 2005	-
Markets Germany 93% 92% 92% 91% 90% Italy 92% 92% 92% 92% Japan	
97% Spain 97% 92% 92% 93% 93% UK 91% 91% 90% 89% 89% Group Statuto	•
92% $92%$ $91%$ (1) An active customer is defined as one who has made or r	· ·
event in the last 3 months. The Group's joint venture in Kenya and its subsidiar	•
Republic are currently unable to measure active customers under this basis and	
excluded from the calculation of the Group Statutory Total activity percentages	
(2) Comparative Group Statutory Total figures have been restated to reflect the	•
GAAP to IFRS. The only impact of the change has been to decrease the Group S	•
customer percentage at 30 September 2004 by 1%. This information is provided	d by RNS The
company news service from the London Stock Exchange	
admin	
Key Performance Indicators	
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